



Terms of Use

We, **Felm Ltd** and our affiliates (collectively the “Affiliates”), operate websites, customer portals, mobile applications, and social media pages that link here (collectively, “Sites”). These Sites are provided for your personal and non-commercial use. By using the Sites, you agree to these Terms of Use (the “Terms”). If you do not agree to the Terms, please do not use the Sites. You will still be bound by the Terms as they existed when you last used the relevant Site. We reserve the right to make changes to these Terms at any time. Please check back periodically to stay informed about any updates or changes.

DATA PROTECTION

Security. We maintain safeguards intended to protect the integrity and security of the Sites. However, we cannot guarantee that any Site will be secure, complete, or correct, or that access to the Sites will remain uninterrupted.

Registration: Usernames and Passwords. To use certain portions of a Site, you may be required to create an account and password. Your username and password are for your personal use only and should be kept confidential and not shared with anyone else. You are responsible for any use or misuse of your username or password. Please promptly notify us of any confidentiality breach or unauthorized use of your username, password, or your Site account.

Third-Party Websites; Links. Should our Sites link to other websites and/or online services, we are not responsible for the availability, accuracy, or security of such sites or services. We have no control over such third parties and do not endorse their products and/or services.

RULES OF CONDUCT

- a) **Follow the Law.** While using our Sites, you must comply with these Terms and all applicable laws, rules, and regulations.
- b) **Respect Others.** Users must respect the rights and dignity of others. Do not harass, impersonate, or disrupt the operation of any Site.
- c) We reserve the right in our sole discretion to restrict or terminate accounts that do not comply with these rules.

INDEMNITY

You agree to defend, indemnify, and hold harmless **Felm Ltd**, its directors, officers, employees, agents, Affiliates, and representatives, from and against all claims, losses, costs, and expenses (including reasonable legal fees) arising out of: your use of, or activities in connection with, the Site/s, any violation of these Terms by you or through your account, and any allegation that any Submission or Creation you make available through the Site infringes the intellectual property or rights of a third party.

DISCLAIMER AND LIMITATION OF LIABILITY

- a) **Disclaimer.** The Sites and all content (text, images, software, etc.) are provided “as is” without warranties of any kind. You bear all risks associated with the use of the Sites.
- b) **Limitation of Liability.** Except where consumer laws require otherwise, you waive claims for damages other than direct, out-of-pocket losses.

COMMUNICATIONS

- a) **Personal Information.** Any personal information submitted through the Sites is governed by our Privacy Policy ([Insert Link to Privacy Policy]).
- b) **Other Information.** Any other submissions, comments, or content will be treated as non-confidential and non-proprietary.

INTELLECTUAL PROPERTY

The Sites and their content, including all trademarks, service marks, designs, and materials, are the property of **Felm Ltd** or its licensors, unless otherwise noted. You are granted a limited, revocable, non-transferable license to use the Sites for personal, non-commercial purposes only.

You may not modify, copy, distribute, or otherwise exploit any content without prior written permission.

SUBMISSIONS AND CREATIONS

By submitting or creating content through our Sites (forums, portals, or social media), you grant us a worldwide, royalty-free, perpetual license to use, adapt, and share that content for business purposes. You represent that you have all necessary rights to grant this license.

JURISDICTION

This Site is controlled and administered by **Felm Ltd** from its offices in Uganda. These Terms are governed by the laws of Uganda, and you consent to the jurisdiction of the courts of Uganda in the event of a dispute.

MISCELLANEOUS

- a) **Notices.** Notices to you may be made via posting to the Site, by email, or by regular mail. Notices to us should be made using the contact details below.
- b) **Force Majeure.** We are not responsible for failure to perform obligations due to causes beyond our control.
- c) **Changes.** We may update or discontinue the Sites, and we may revise these Terms at any time with notice by posting the updated version on our Sites.